



System Maintenance

MIAP has introduced a monthly maintenance window for the production environment to carry out routine maintenance, non-urgent changes and minor releases.

The maintenance windows will occur on the 3rd Sunday of each month starting in January 2010:

- 17th January 2010
- 28th February 2010 (amended from 21st because of GQ entries)
- 28th March 2010 (amended from 21st because of GQ entries)
- 18th April 2010
- 16th May 2010
- 20th June 2010
- 18th July 2010
- No date in August due to Diploma Awarding change freeze
- 19th September 2010
- 2nd and 3rd October 2010 (all weekend)
- 24th October 2010 (avoid 21st October because of GQ entries)
- 21st November 2010
- 12th December 2010 (moved forward a week to avoid proximity to Christmas)

The maximum duration of each maintenance window will be from 08:00 – 20:00, however, should scheduled work complete prior to the 12 hours elapsing the system may be brought back on line earlier where possible.

Emergency change to resolve major incidents, high priority changes, Disaster Recovery Tests and Major Releases will happen outside of this timetable.